

C.A.R.E. Update



Government Services

DATE: Tuesday, September 3, 2002

WEB-BASED TRAINING PASSWORD CHANGE

The password for C.A.R.E. Web-based training will be changing on **Monday, September 16, 2002** to “opportunity” and affects all users. The Web-based training ID is not effected by this change and remains “usbank”. Until September 16, please continue to use the existing password “teach” for access to the C.A.R.E. Web-based training site at <https://wbt.care.usbank.com> or by selecting the E-Services tab located on the main page of C.A.R.E.

Need Help?

For assistance with C.A.R.E., 24 hours a day, 7 days a week, call 800-254-9885.
Outside the U.S., call us collect at 612-973-5735.

These numbers are for the A/OPCs only. As usual, if your cardholders or billing officials need assistance, they should call the regular customer service number at 888-994-6722.

Feedback?

If you have comments or suggestions about C.A.R.E. that could be answered in a future issue of C.A.R.E. Update, please e-mail us at care.government@usbank.com.